

Center of Humanitarian and Development Aid



Annual Report 2013



Introduction

Dear Friends,

The end of 2013 marks the completion of our third year as an organization. **This past year was one of quick growth and substantial development.** However, I must admit that as we approached our half-year mark, I began to have concerns that maybe, just maybe, we were growing too fast. I was frightened by the prospect of getting ourselves into a period of economic “overheating,” where our growth would outpace the building of our organizational processes. Yet, before I was even able to determine which way our organization developments were actually taking us, the **Czech Republic was hit with devastating floods.** There was nothing else for us to do other than “put the pedal to the metal.”

During the flooding, we were able to put into practice the crisis-response procedures we had prepared on paper. Thanks to our well organized team and the support of countless volunteers, we were successful. Diaconia staff and volunteers helped in the regions of Nová Paka, Vrchlabí, Mělník, and Terezín. We worked in coordination with local administrators and authorities, with members from the Integrated Disaster Response Team, and with other humanitarian organizations. The relief work would not have been possible without the hundreds of volunteers who gave their time and expertise. Within the first few weeks of the floods, we had over 700 volunteers sign up to assist in the relief work. In addition to the hard-working volunteers on the ground, we were able to effectively assist in the clean-up efforts thanks to the financial and technical support from people across the world.

In the field of humanitarian aid, we continued the work of two projects that started in 2012. The European Voluntary Humanitarian Aid Corps (EVHAC), a project of the EU, **focused on the training and sending of volunteers to some of most difficult regions in the world.** With the work of our second project, we continued to support aid and relief projects in the **Zaatari refugee camp in Jordan.** We were successful in expanding our work in Zaatari thanks to the support of the Czech Ministry of Foreign Affairs and of the Evangelical Church of Czech Brethren who organized a public collection. Another public collection allowed us to continue our aid work with refugees in Mali. We were pleased that the situation in Mali improved enough to let displaced families return home, upon which, we ended this project. Towards the end of the year, after Typhoon Haiyan, we organized another public collection to assist in the relief efforts in the Philippines.

In the area of international development, we continued working with Ethiopian families in Bahir Dar and were able to **expand the program southwards** to the region of Awasa. In addition, this year we developed and implemented a new agricultural project in southern Ethiopia. Lastly, we started two new projects in Eastern Europe: one in Moldova, where we **support home medical care for seniors,** and in Georgia, where we **work on behalf of people with disabilities.**

During 2013, the Diaconia team more than doubled. In the fall it became clear that we had already outgrown our office and so we recently made the move to our newly renovated home on Belgická Street in Prague. The expansion of our team necessitated a few managerial changes and has led to a greater professional growth of Diaconia ECCB - CHDA.

I would like to thank all of my colleagues for their excellent work and commitment to our mission. This past year has once again shown me that the power of Diaconia ECCB- CHDA is in our people—2013 would not have been nearly as successful without the hard work and support of so many individuals and organizations. The Evangelical Church of Czech Brethren has been a solid base of spiritual and financial support, and we thank you. We would like to thank the Czech Ministry of Foreign Affairs, the Czech Development Agency, and numerous state Embassies for their partnerships. The work of our numerous partner organizations is inspiring and provides us with models to emulate. Lastly, we want to thank our volunteers and supporters who took time out of their lives to assist us in our work.

Sincerely,

Jan Dus
Director

DECCB – The Centre of Humanitarian and Development Aid provides humanitarian aid within the CZ in the form of natural disaster relief, as well as organizing humanitarian aid and development programs abroad.

What we do:

- Provide humanitarian aid during natural disasters internationally and in the Czech Republic.
- Monitor international conflicts and crises in order to organize effective aid when needed.
- Organize international development projects.
- Train volunteers.
- Send volunteers, on behalf of the Czech Republic, into the world to assist in development and aid projects.
- Educate the public on development and humanitarian needs across the globe.
- Work with humanitarian organizations internationally and in the Czech Republic.

Diaconia of the Evangelical Church Czech Brethren (ECCB):

Diaconia ECCB is the second largest social service nonprofit in the Czech Republic. They provide aid and support at more than 110 locations across the country. Daily, Diaconia ECCB helps thousands of people experiencing difficult life circumstances. They provide hospice care, aid to families whose children who have disabilities, psychological counseling, therapeutic craft shops, and more. Diaconia ECCB has around 1,500 employees and 1,000 volunteers. The services provided by Diaconia ECCB help those they serve maintain lives of dignity and comfort, no matter their circumstances.

CZECH REPUBLIC

Assistance during floods and other natural disasters

Diaconia ECCB – Center of Humanitarian and Development Aid offers assistance to those who have been affected by, or are at risk of experiencing, natural or industrial catastrophes in the Czech Republic.

Immediately after a disaster, Diaconia ECCB organizes volunteer groups that help affected families in the initial cleanup efforts. We also provide informational services, social services, financial support, and technical expertise. Since 2013, DECCB focuses on the issue of **increasing the capability of individuals, households and communities to deal with the effects of floods.** We do not provide material aid, nor do we offer psychological or medical assistance.

Diaconia ECCB is continuing the long tradition, started by Diaconia ECCB in 1997, of providing humanitarian aid to flood victims in the Czech Republic. Since then, Diaconia ECCB has helped to rebuild more than 2,000 households, has organized and recruited over 1,000 volunteers, and has provided nearly €2.55 million worth of aid. In 2013, Diaconia ECCB also provided financial support to families affected by the tornado in Krnov.

Great emphasis has been placed on working on disaster prevention, preparedness and the development of open partnerships with organizations and institutions devoted to the humanitarian emergency assistance. We are facilitating individuals, households, and communities by developing procedures aimed to lessen the effects from destruction, caused by natural disasters. Much of the prevention work is being conducted in high-risk areas, where flooding and industrial disasters are a serious concern.

Diaconia ECCB is accredited by the Ministry of Domestic Affairs of the Czech Republic. We are able to deploy volunteers and experts during natural and humanitarian catastrophes in the Czech Republic. We work alongside the Church of Evangelical Czech Brethren and are members of the Czech Republic's Integrated Rescue System.

We are also active members of NGO panels in the South Bohemia, Hradec Králové, Liberec, Moravian-Silesian, Zlín and Ústí nad Labem regions. The objective of those panels is to unite humanitarian organizations, representatives of Integrated Rescue System and regional governments with the aim of encouraging partnerships, exchanging expertise and best practices before and after emergencies, so as to make response and aid to disasters as effective as possible.



FLOODS OF 2013

In 2013, the Czech Republic was hit by a wave of floods that killed 15 people and impacted over 930 towns and villages in seven regions. Damage from the floods was estimated to be in the hundreds of millions of euros.

Thanks at large to our supporters who donated money during our public collection, Diaconia ECCB was able to assist in the relief efforts in four regions: South Bohemia, Liberec, Hradec Králové, and Ústí nad Labem. **In total we raised €237,485.** Our work consisted in offering **informational services, manual labor, financial assistance, and technical support.** Diaconia SOS Crisis Intervention Centre hosted a free telephone service providing crisis intervention.



In order to ensure that those most affected were provided with the necessary aid, the relief effort was organized in coordination with local councils, Integrated Rescue System and other NGO organizations. Our partner organizations were extremely important in helping us to develop the most effective and appropriate response.

Information Services

Within the first hours of flooding, Diaconia ECCB opened a **flood helpline**, a communication service that was the main conduit through which information was shared between authorities, local communities, and partner organizations. We provided accurate updates to the public and quickly responded to the needs of households and municipalities across the Czech Republic.

The helpline was used to provide updates from the field, which greatly assisted in the organization of material, financial, and volunteer support. The helpline functioned 12 hours a day for 21 days and was serviced by 11 volunteers. During that time, volunteers processed more than 213 requests. Helpline volunteers were also in charge of recruiting new volunteers for manual fieldwork and monitoring the extent of damage in the Southern Bohemia Region.

Clean-up

Diaconia ECCB volunteers provided manual labor in the clean-up efforts after the floodwaters had receded. We were able to send our volunteer teams to over 12 municipalities across 3 regions. In the Hradec Králové region, we helped in Rudník, Arnultovice, Javorník, Nová and Stará Paka. In the Central Bohemian region, our volunteers worked in Mělník, Libiš, Neratovice, Kly, and Dolní Beřkovice. In the Ústí nad Labem region we provided assistance to the district of Terezín.

Volunteer assistance involved cleaning mud and silt, discarding damaged furniture, extracting sludge in water and drainage systems, removing plaster etc. Volunteers often provided psychological first aid to those affected. Over 184 volunteers helped in the cleanup efforts. Interest in volunteering was extremely high, with over 714 people applying. To be eligible to volunteer, applicants had to be at least 18 years old, in good physical condition, and able to help at least three days during the cleanup process.

All the volunteers were provided housing, insurance, food, and protective clothing. Every volunteer went through a training process where they learned how to properly use industrial equipment, were introduced to safety procedures, and were educated about the needs of the people affected.

Four humanitarian bases, provided by the Evangelical Church of Czech Brethren and Diaconia ECCB, were established in Mělník, Libiš, Terezín and Vrchlabí for accomodating volunteers and included storage of technical equipment. These bases were lead by experienced volunteers from the ČCE clergy and Diaconia ECCB employees.

Financial Support

Diaconia ECCB raised €180,109 towards the relief effort, which was dispersed between 13 municipalities across two different regions. In total, **Diaconia ECCB was able to provide financial assistance to 155 households.** In the Hradec Králové Region we provided financial assistance to families in Rudník, Javorník, Arnultovice, Nová and Stará Paka, Dolní and Horní Olešnice, and in Čermná. In Ústí nad Labem Region, we provided financial assistance to families in Terezín, Počáply, and České and Nové Kopisty.

Financial aid was provided to those families most affected by the floods. Money was distributed based on field monitoring conducted by 20 specially trained volunteers who carried out the inspections and evaluated the damage. Those eligible for financial assistance were families whose houses and private property were severely damaged, in many cases, leaving them without any shelter. Essential conditions for granting financial support were that the residential part of the property was damaged and that the property was actively being inhabited. For those affected the most and still in need, financial support will continue to be available in 2014.

Technical Support and Guidance

Diaconia ECCB distributed 200 industrial-grade condensation driers, which were used to dry the damp walls of damaged buildings. Along with the driers, we provided the necessary technical training so that recipients were able to effectively and safely utilize the machines. This technical assistance and training is necessary, as mistakes in the usage of driers can often lead to extermely high energy costs, inhibiting families from rebuilding their homes or their financial base. We offered financial assistance to households that experienced higher energy costs due to their use of the driers.

Based on the information obtained from the technical consultations, at the beginning of 2014 we started funding the drying of households with greater than 15% wall moisture in the districts of Hostinné, Terezín and Mělník. For the respective household a contribution of €36 per month/per 1 dryer towards electricity consumption was determined.

Psychosocial Support and Counseling

Psychosocial assistance in the form of crisis intervention was provided in the first weeks by psychologists from the Fire Rescue Service of CR in cooperation with regional volunteer experts. In this period Diaconia SOS Crisis Intervention Centre offered free psychosocial assistance via telephone helpline.

Based on the information our workers gathered from the field, we launched a new project in the fall of 2013. The project provides support to households where the impact of flooding was so serious that recovery would require additional services (social, psychological, legal or technical advice) which we could facilitate and pay for.

This project is intended primarily for areas where there is low network of social services. The project will continue in 2014, where the focus during the second half of the year will be on preparing communities for future floods.

Partnerships and Networking

The flood relief effort of 2013 would not have been possible without the support and collaboration of government and local authorities, the Humanitarian Commission of the Evangelical Czech Brethren, Diaconia ECCB centers, and numerous other organizational partners. We are also indebted to various Czech aid organizations for their help in providing technical and material support: ADRA, People in Need, Czech Red Cross, and Caritas Czech Republic.

During the training and recruitment of relief volunteers, we worked closely with the volunteer organization „Business for Society,“ Silesian Diaconia and members of the Czech Scouts „Junak.“ In providing financial assistance, we worked closely with People in Need and ADRA. With regards to providing technical assistance, we worked closely with local authorities.

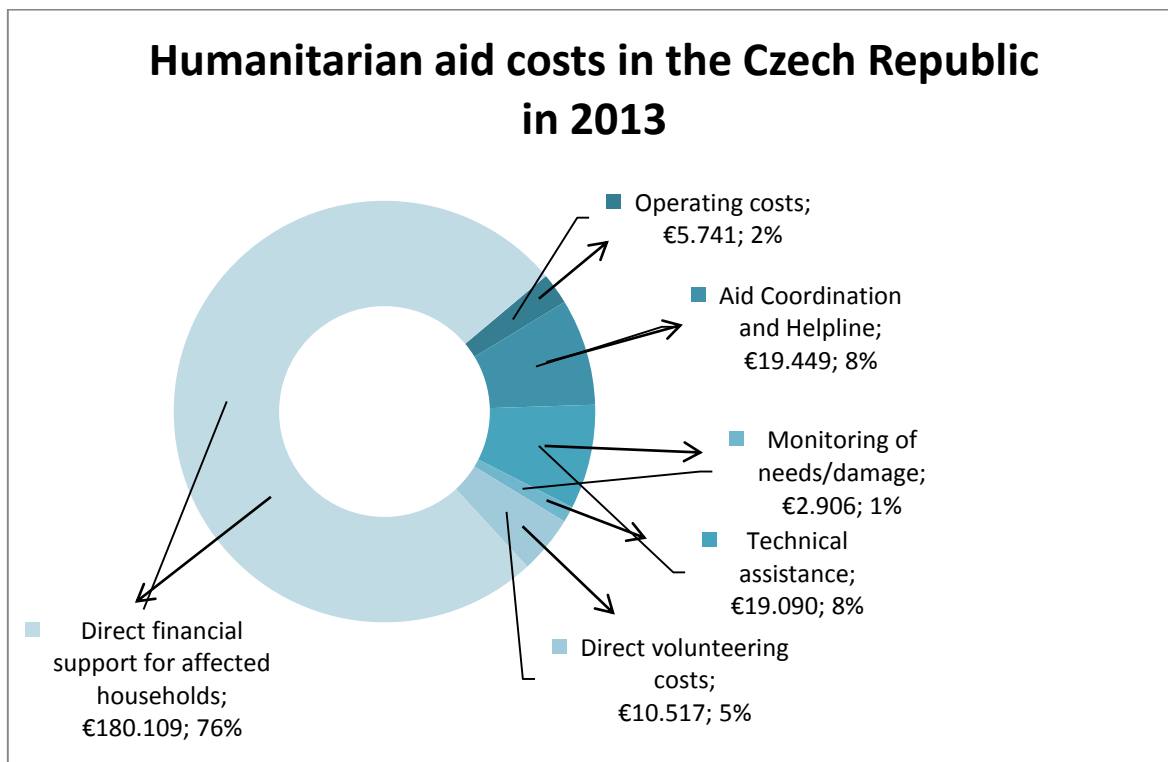
KRNOV TORNADO 2013

Like floods, windstorms are becoming a reality in the Czech Republic. In 2013 Krnov tornado struck. It affected 40 households, and total damage amounted to tens of million of crowns. Our field staff conducted an investigation in 9 of the most affected households and for the 5 worst affected households provided financial assistance totaling €6.364.

FINANCIAL REPORT: HUMANITARIAN AID IN CR

Diaconia ECCB received a total of €376,424 in donations for aid work within the Czech Republic. Of that amount, €237,485 was allocated towards relief projects in 2013. The remaining €138,794 will be used to support and assist affected households and to design and implement preventive measures. Psychosocial aid and consultation services were made possible through the financial support of our partner organization, Diakonie Katastrophenhilfe of Germany.

The graph below gives a break-down of how donated funds were allocated:



Substantial donors

Financial gifts of over €3,600 were provided by the following organizations: The Evangelical Church of Czech Brethren, Diaconia ECCB public collections, People in Need, HEKS, Diakonie Austria, Diakonie Katastrophenhilfe, Ev. Lutheran Landeskirche Sachsens, Kirche im Rheinland, Evangelische Kirche in Hessen und Nassau, Silesian Diaconia.

Planning, preparedness, prevention

In-between natural and industrial disasters, Diaconia ECCB staff and volunteers develop action-plans and organize training workshops in order to maximize our disaster preparedness. Moreover, we are actively engaged in training individuals and households throughout the Czech Republic to help minimize the negative effects of future disasters.

Volunteerism during natural disasters

In 2013 our volunteer recruitment strategy began to pay dividends as we received over 845 volunteer applications. Of those, 300 were chosen to assist in the relief efforts. A regular newsletter keeps our volunteer base abreast of training opportunities, organizational needs, and potential crises. For the top expert volunteers, we organized a weekend educational seminar where they were trained in advanced first aid, psychological first aid, and in the use of technical equipment. Diaconia ECCB is accredited by the Czech Ministry of Domestic Affairs for volunteering in emergencies.

Technical Preparedness

Diaconia ECCB has 300 industrial driers, construction materials and tools, electrical supplies, two trucks, and one passenger van. Our equipment is stored in three locations throughout the Czech Republic: the central warehouse is in Belec nad Orlici, and the secondary storage facilities are located in Valasske Mezirici and Kloubouky u Brna.

Strategic Partnerships

In 2013, Diaconia ECCB joined the regional NGO panels to enhance the response to natural and industrial disasters within the Czech Republic. The NGO panels are informal platforms of Czech NGOs pooling resources and expertise to forge effective and dynamic partnerships that will enhance the distribution and organization of aid.

Development of methodologies for humanitarian work

An essential part of our preparedness is the development of methodologies for humanitarian aid. In addition to the existing methodology for the management of humanitarian bases, new methodologies were created in 2013, namely methodology for recruiting volunteers, methodology for monitoring the degree of damage in the households and needs of affected people, and methodology for providing psychosocial aid and counselling.

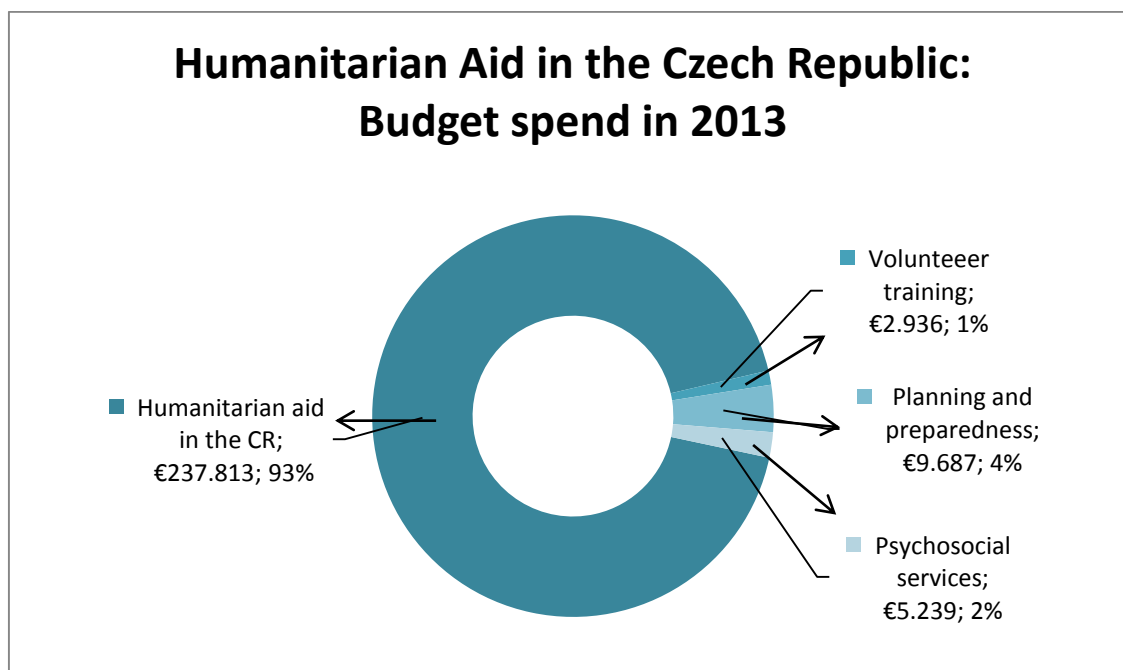
Supporters and Donors

Our work in aid preparedness is being supported by: the Evangelical Church of Czech Brethren, Diakonie Katastrophenhilfe (Germany), Nadace CEZ Foundation, the Ministry of Internal Affairs of the Czech Republic, and South Bohemian Region.

Overall financial balance of the humanitarian aid section for 2013

Diaconia ECCB – The Center for Humanitarian and Development Aid had a budget of €255,347.

The following graph is a break-down of how the funds were used.



Humanitarian Aid and Development Cooperation

Humanitarian Aid

In the field of International Humanitarian Aid we provided assistance to people suffering from political and natural catastrophes.

In 2013 we officially ended our public collection to help refugees in **Mali**. The money we raised went to support Malian families who, during the course of 2012, were forced to flee their homes due to armed conflict in the northern regions of the country. At the end of 2013, the conflict subsided enough that all families were able to return to their homes.

Thanks to the continued support of the Czech Ministry of Foreign Affairs, we continued to provide aid to Syrian refugees residing in **Jordan's** Zaatari refugee camp. Throughout the year we worked alongside our international partners to provide clothing and counseling to families and youth affected by the conflict. Financial support for our work in Jordan was also provided by the Evangelical Church of Czech Brethren.

Along with our international partners, we were able to support those affected by Typhoon Haiyan, which struck the **Philippines** in the fall. Thanks to donations from the Evangelical Church of Czech Brethren and individual donors we were able to provide nearly 36,360 EUR worth of material and financial aid.

Additionally, we were able to send 8 of our most skilled-volunteers to long-term humanitarian positions in countries across Africa and Asia.

JORDAN/SYRIA

The Zaatari refugee camp in northern Jordan opened in July 2012 after the number of refugees fleeing the Syrian conflict rose precipitously. Local communities and nonprofit organizations were unable to care for the influx of refugees, as the rise in population strained area resources and infrastructure. The number of refugees living in the camp rose to 110,000 in the second half of 2013, with children and youth under 18 years of age making up more than half of the population.

In organizing aid for refugees living in Zaatari camp, we partnered with the Lutheran World Federation (LWF). At the beginning of 2013, with financial support from the Evangelical Church of Czech Brethren, we provided summer and winter clothing and shoes for children living in the camp.



Providing Clothing and Shoes for Children in the Syrian Refugee Camp Zaatari, in Northern Jordan

Raising enough funds to purchase clothing and shoes for thousands of children took all of 2013. Thanks to financial support from the Czech Ministry of Foreign Affairs, we

were able to purchase 18 000 pairs of summer shoes, 6 300 pairs of winter boots, and 7 300 articles of children's clothing.

In addition to raising funds to purchase clothing for children, **we worked to establish a therapeutic community daily care center for youth called Peace Oasis.** Over 300 youth between the ages of 14-24 visit the Peace Oasis weekly where they are counseled by 4 professional therapists and numerous trained volunteers. Peace Oasis staff use art and play therapy, drama, sports, and music as a means to help youth process the trauma they experienced in the conflict. The program also teaches peaceful conflict resolution strategies. Visitors to the center receive a hot meal along with other material needs.

Project Partners: Lutheran World Federation (LWF), member organizations of ACT Alliance

Period of Project Realization: January – December 2013

Budget for 2013: 181.818 EUR

Funding Sources: Czech Ministry of Foreign Affairs, partners from ACT Alliance

SENDING OF EUROPEAN AID VOLUNTEERS

A Pilot for more Effective European Voluntary Humanitarian Deployment at Local Partner Organisations (Focusing on Resilience)



This EU-sponsored project aims to improve the coordination and response of European volunteers during international relief efforts. Volunteers trained through this project worked closely with partner organizations in countries across Africa and Asia assisting them in building resilience of local communities and their involvement in the humanitarian

procedures. In total, 15 volunteers were sent from three partner organizations in three countries: 7 volunteers were sent by the Netherlands' ICCO; 5 volunteers were sent by Finn Church Aid; and 3 volunteers were sent by Diaconia CHDA, with two going to Ethiopia and one working in Cambodia.

Project Partners: ICCO, Finn Church Aid

Period of Project Realization: July 2012 – December 2013

Budget for 2013: 555.583 EUR

Funding Sources: ECHO, Czech Development Agency

International Development

In the field of international development, we specialize in implementing agricultural, livelihoods, and social service projects. In the rural north of Moldova, we assist in the provision of home care services for the elderly. In Georgia, we support local organizations that care for people with physical and mental disabilities. In Ethiopia, we empower women to start businesses that will help them support their children and stabilize their lives. Additionally, we work with impoverished farmers in southern Ethiopia, attempting to alleviate food insecurity.

ETHIOPIA

Chuko Food Security Development Project, Phase III.

In the region of Chuko in **southern Ethiopia**, we support **14 560 households in six communities** whose only source of household income is found through farming. However, frequent droughts and variability in rainfall patterns, along with the ongoing soil erosion and soil degradation have made it difficult for farmers to grow enough food to feed their families. In 2013 we provided over 177 300 seedlings and 140 kg of seeds to farmers. Farmers were trained in sustainable farming practices and in the use of innovative environmentally friendly, low input methods in order to cover their consumption and improve harvest yields.

In addition to improving agricultural yields and food stability, Diaconia ECCB- CHDA works to empower women in the Chuko region by improving their social and economic standing. We organize women into self-help savings groups, train them in planning of small business activities and provide them initial capital. **In 2013, we provided business training to 119 women and 73 women organized in 6 Credit and Savings Association received financial support of 292.000 ETB necessary to start their own micro-enterprise.**



In November of 2013 two of our project coordinators from the Prague office visited project to meet with our partner organizations, to monitor the field work and to plan future strategies for the upcoming year.

In the fall, 5 members of the Evangelical Church of Czech Brethren had the chance to visit our projects in Ethiopia, where they met many women entrepreneurs.

Project Partners: Bread for the World (BfdW/EED), Ethiopian Evangelical Church Mekane Yesus- South Central Ethiopia Synod/ Development and Social Services Commission (EECMY- SCES/ DASSC)

Period of Project Realization: June 2013 – December 2015

Budget for 2013: 159.883 EUR

Funding Sources: BfdW/EED, Individual donors, **CZDA under the Program of Czech Republic Development Cooperation,**

Support of Women's Livelihoods

The goal of our development project in Bahir Dar, a town in northern Ethiopia, is to empower women to obtain the skills they need to secure their basic livelihood. We support impoverished Ethiopian women, who are often the sole support for their children, in the establishment of micro-enterprises. These businesses enable them to purchase food and other important goods and to pay for their children's education. Yearly, we support 250 women. In 2013 we were able to **expand the project and accept 30 more women**. We provided them with the training and start-up capital necessary to build their businesses. **The project boasts a 77% success rate.**



Every year around Easter we organize a public collection amongst our staff, volunteers, and congregation members. The collection is also open to the public, who has actively donated funds to the project.

Project Visit

In the fall of 2013 our Ethiopian project coordinator visited the women in Bahir Dar. While there she met with our partner organization, EECMY-DASSC, and together they planned the project trajectory for the upcoming year.

Project Partners: Ethiopian Evangelical Church Mekane Yesus- Development and Social Services Commission (EECMY-DASSC)

Period of Project Realization: 2008 - present

Budget for 2013: 18.525 EUR

Funding Sources: Lent collection of Diaconia ECCB

GEORGIA

In 2013 we strengthened our partnership with the Georgian organization Association for People In Need of Special Care (APNSC). APNSC, located in the capital city of Tbilisi, manages a daily care center and therapeutic craft workshops for adults with mental disabilities. In addition to their care for people with disabilities, APNSC trains and educates current and future social workers and nursing staff. They work to organize partnerships with therapeutic organizations in rural Georgia and also advocate on behalf of people with disabilities at the national level. **In 2013, APNSC's care center provided education and therapy to 54 people on a daily basis.**

Enhancing the Integration of Adults with Intellectual Disabilities in Georgia

Our partnership with APNSC involves providing financial support for their therapeutic centers, training and educating APNSC staff, and cultivating international partnerships that will enable APNSC **to more powerfully advocate on behalf of people with disabilities in Georgia.**

Professional exchange visits



In June of 2013, five representatives from APNSC traveled to the Czech Republic in order to learn more about the Czech social structure and, specifically, about what is being done to improve the social status of people with mental disabilities. During their stay, they attended trainings, seminars, and visited Diaconia ECCB centers and other organizations across the country. From meetings and conversations with Diaconia staff and experts, Georgian partners learned about fundraising, international advocacy, managing therapeutic workshops,

including the distribution of the goods that they produce. Lastly, they were introduced to new forms of therapy programs, mainly residential therapy and workshop centers.

In September of 2013, four representatives from Diaconia ECCB-CHDA were invited to Tbilisi to see first-hand the work being done there. The purpose of the visit was to **exchange expertise and best practices in the field of social services with representatives of relevant regional and national institutions.** There was also two-day training in fundraising organized for APNSC and other local organizations staff. During the visit, the national and local environment was evaluated in which APNSC works in order to develop more effective strategies and fundraising plans.

Awareness Raising

In 2013 a travelling photo exhibition was created to raise awareness about the plight of people living with mental disabilities both in the Czech Republic and Georgia. Photos were taken by the Czech photographer Karel Cudlin in APNSC workshops, as well as in Diaconia ECCB Center Zvonek in Prague.

Project Partners: Association for People in Need of Special Care (APNSC), Bread for the World

Period of Project Realization: January 2013 – May 2015

Budget for 2013: 219.362 EUR

Funding Sources: Czech Development Agency, Bread for the World, Cordaid, Caritas Germany, local support (profits from the sale of goods produced at APNSC, service fees, and state money), and individual donors.

MOLDOVA

In 2013 we began working with CASMED, a Moldovan organization that provides home-based medical care to impoverished senior citizens in the northern regions of the country (Falesti, Drochia, Singerei, Floresti, and Riscani). In cooperation with small, local nonprofits that intimately know the needs of their community, CASMED also provides social home care services. **In 2013, CASMED made over 46 250 home visits, assisting over 1 303 seniors.**

The main goal of the partnership with CASMED is to assist in furthering their professional and organizational capacities and strengthening CASMED independence from international funding sources. In 2013, with these goals in mind, experts from CASMED and Diaconia ECCB - CHDA organized the following projects:

Building Youth Solidarity for Seniors

In April of 2013, 14 volunteers from CASMED came to Prague to participate in a weeklong meeting entitled “Building Youth Solidarity for Seniors.” The meeting aimed to **expand the knowledge and skills of young volunteers in** the field of senior home care. The volunteers attended numerous workshops, visited Diaconia ECCB sites, and shared their experiences with other volunteers. The activities of the meeting not only taught the youth volunteers about the unique challenges that senior citizens face, but also equipped them with the tools and training needed to effectively address the problem. The proper training of young volunteers in the care of seniors is imperative for the future growth and development of CASMED organization.

Project Partner: CASMED

Period of Project Realization: February 2013 – May 2013

2013 Budget for 2013: 7.327 EUR

Funding Sources: Czech National Agency “Youth” within the Program Youth in Action.

Development of the Home Care Service CASMED

The goal of this project was to **expand the reach of CASMED's home care services, and further train CASMED staff and nurses**. In partnership with Diaconia CHDA, CASMED was able to expand their health services to three new villages, develop a mobile nursing unit, and organize exchange visits for CASMED and Diaconia ECCB staff to share their know-how.



In June of 2013, 12 representatives from CASMED, mostly nurses, visited the Czech Republic. During the course of their visit, they attended a series of educational seminars, strategic planning meetings, and visited numerous health and social care sites throughout the Czech Republic. The guests also shared their experiences and expertise with Diaconia ECCB staff.

In October of 2013, 4 representatives from Diaconia ECCB traveled to Moldova where they organized a two-day educational seminar on fundraising, public relations, and social networking. During the visit, Diaconia ECCB experts conducted also an organizational evaluation and determined that CASMED is on a good developmental path, from both an organizational and professional standpoint.

Project Partners: CASMED, HEKS

Period of Project Realization: January 2013 – December 2013

Budget for 2013: 218,491 EUR

Funding Sources: Czech Development Agency, HEKS, local means (funds from local authorities, and clients)

INFORMATION FOR THE PUBLIC



In order to grow the media presence of Diaconia ECCB - CHDA, our office planned a series of public activities in 2013. We organized over 20 public lectures, gave numerous radio and television interviews, and utilized both print and social media to raise awareness about the work that we do.

Public Lectures

The public lectures that we organized in 2013 were very successful. For example, our lecture

on our work in Ethiopia attracted over 1 000 attendees. Volunteers we sponsored through the European Voluntary Humanitarian Aid Corps (EVHAC) led some of the lectures. They were responsible for educating the public, creating awareness, and sharing personal experiences from their time abroad. The countries of focus were Ethiopia, Burundi, Chad, Kenya, The Central African Republic, and Cambodia. In 2013, we organized project visits to our African partners. Upon our return, representatives from Diaconia ECCB -CHDA and the Evangelical Church of Czech Brethren prepared numerous lectures to churches and schools around the country.

Exhibitions

Along with our public education initiatives, Diaconia ECCB - CHDA also organized photo exhibitions across the Czech Republic (and Georgia). In Georgia we worked closely with our partner The Association for People in Need of Special Care (APNSC) in the organization of the exhibition. Photos were taken by the Czech photographer Karel Cudlin.

Media

Information about the work of Diaconia ECCB - CHDA is widely accessible through a variety of broadcast mediums: Czech Public Radio, Czech Television, and in numerous print and electronic outlets. Our public collection for Typhoon Haiyan relief efforts was promoted on Czech Television news networks. Our international aid and development work has received coverage on major news channels and in many prominent news magazines in the Czech Republic. Diaconia ECCB - CHDA EVHAC volunteers wrote weekly blog posts about their experiences in the field for *Respekt*, a prominent Czech news magazine.

Diaconia ECCB - CHDA Newsletter

In 2013, we published quarterly electronic newsletters and began to send out monthly communications in English.

HELP HAS MANY FACES

Thanks to the project of Diaconia ECCB called „Help Has Many Faces“, we are able to fundraise for our activities also by offering on-line certificates. When buying a certificate, donors choose to support Syrian refugees, senior citizens in Moldova, adults with mental disabilities in Georgia or poor families in Ethiopia.

THANK YOU TO OUR VOLUNTEERS AND PARTNERS

Thanks to those who generously gave their time to help in the administration, organization, and propagation of our work.

Many thanks to:

Ion Avramioti, Zdeněk Bárta, Kateřina Barvířová, Štěpán Brodský, Karel Cudlín, Miloš Dědič, Richard Dračka, Adam Franc, Michal Hroneš, Luboš Jaroš, Radek Kabeláč, Pavel Kalus, Filip Keller, Michal Kitta, Jan Kupka, Jan Litomiský, Tomáš Matuška, Pavel Michal, Jan Plecháček, Michal Praslička, Marek Procházka, Jana Prosková, Jaromír Strádal, Michala Šormanová, Jan Tančev, Michaela Zdeňková, Radim Žárský.

And thanks to the directors and staff of the following Diaconia ECCB organizations:

Diakonie ČCE – hospic Citadela
Diakonie ČCE – Středisko celostátních služeb a programů
Diakonie ČCE – Středisko křesťanské pomoci v Praze
Diakonie ČCE – Středisko Rolnička
Diakonie ČCE – Středisko v Čáslavi
Diakonie ČCE – Středisko v Krabčicích
Diakonie ČCE – Středisko v Libici nad Cidlinou
Diakonie ČCE – Středisko ve Valašském Meziříčí
Diakonie ČCE – Středisko Zvonek v Praze 4
Diakonii ČCE – Středisko křesťanské pomoci v Litoměřicích - Centrum Sociálních Služeb Klobouk Terežín
Diakonie ČCE – Středisko Vsetín
Diakonie ČCE – Středisko ve Valašském Meziříčí
Diakonie ČCE – Středisko v Ostravě
Diakonie ČCE – Středisko v Myslibořicích
Diakonie ČCE – Středisko Betlém
Diakonie ČCE – SOS Centrum DČCE - SKP v Praze
Sbory ČCE v Mělníce, Libiši a ve Vrchlabí
Humanitární komise synodní rady ČCE
Domov SPMP Dana
Domácí péče Ezra a Domov Sociální péče Hagibor
Obchod Dvojí svět
Villa Vallila
VOŠ Jabok
ZŠ náměstí Míru ve Vrchlabí
ZŠ v Kloboucích u Brna

PROJECT SUPPORTERS



Českobratrská církev evangelická

KIRCHEN
HELFEN
KIRCHEN



MANY THANKS TO ALL DONORS.
„Helping People Stand On Their Own!“

FINANCES

Revenues

Gifts from Private donors and foundations	281.761 EUR
Government Grants and Donations	409.216 EUR
Other donations/gifts	26.087 EUR
Total	717.064 EUR

Expenses

Purchases	83.741 EUR
Services	99.663 EUR
Personal Expenses	103.869 EUR
Taxes and duties	94 EUR
Sent donations/gifts	417.736 EUR
Reserves	3.994 EUR
Membership fees	2.054 EUR
Expense total	711.151 EUR

Economic result of the year: 5.913 EUR

Auditor's Report

Výrok audítora

Podle mého názoru řádná účetní závěrka ve všech významných (materiálních) ohledech podává věrný a poctivý obraz aktiv, vlastních zdrojů, závazků Diakonie ČCE – Středisko humanitární a rozvojové pomoci k 31. 12. 2013 a nákladů a výnosů a výsledku jejího hospodaření za kalendářní rok 2013 a vyjadřuji se k ní

bez výhrad.

Účetní závěrka byla sestavena na základě účetnictví vedeného podle zákona č. 563/1991 Sb., o účetnictví, ve znění pozdějších předpisů a v souladu s prováděcími předpisy k tomuto zákonu a českými účetními standardy pro účetní jednotky, u kterých hlavním předmětem činnosti není podnikání.

V Praze dne 09. dubna 2014



Ing. Blanka Budařová, audítorka
auditorské oprávnění
Komory auditorů České republiky č. 1100



Diaconia CHDA- Center of Humanitarian and Development Aid

We are members of:

FORS – Czech forum for development of partnerships
ACT Alliance

Our Partners:

Association for People in Need
of Special Care (Gruzie)
Brot für die Welt - Evangelischer
Entwicklungsdienst (Německo)
CASMED (Moldavsko)
Diakonie Katastrophenhilfe
Diakonie Oesterreich

Ethiopian Evangelical Church
Mekane Yesus Development
and Social Service Commission
Finn Church Aid
France Volontaires
HEKS (Švýcarsko)
ICCO/Kerk in Actie
Lutheran World Federation

Diaconia Staff



Administrative Staff

Mgr. Jan Dus, MBA – Director
Mgr. Jarmila Neumannová – Head of Department of Public Relations and Fundraising
Věra Slámová – Accountant (od 1. 9. 2013)
Naděžda Zajko – Office Administrator (od 1. 8. 2013)

Humanitarian Aid in the Czech Republic

Mgr. Eva Bucharová – Main Coordinator of Humanitarian Aid in the Czech Republic
Mgr. Michaela Rolníková, DiS.
Mgr. et Ing. Beata Wolfová

Relief and Development Department (international projects)

Mgr. Ilona Gajdíková – Head of Relief and Development Department
Mgr. Anna Jiříčková
Ing. Naděžda Matoušková
Bc. Jana Škubalová

Board of Directors

Mgr. Jan Dus, MBA
Mgr. Eva Bucharová
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Mgr. Jarmila Neumannová

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Mgr. Bob Helekia Ogola
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Ing. Tomáš Matuška

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SWIFT-code: CEKOCZPP

The Annual Report of 2013 was produced by Diaconia CHDA-Center of Humanitarian and Development Aid.
Photography: Diaconia CHDA staff, Karel Cudlín, Thomas Eckelund